



PLAYGROUND SOUNDS BOOKING FORM

School

Address

Contact

Contact Number

Email

Preferred Date

Number Of Students

Start Time (We arrive an hour before the start time to set up)

Finish Time

Payment Details

Company Name

Total Fee

Address

Account Email

Please sign & approve our terms & conditions on page 2.

Contact

Thanks

SERVICES AGREEMENT TERMS AND CONDITIONS

PLAYGROUND SOUNDS

PROVISION OF SERVICES

1. You (the customer) are entering into an agreement with Playground Sounds. These are our terms and conditions of hire that you are agreeing to by using our services.
They set out what you can expect from Playground Sounds, and what is expected from you

GENERAL

2. Playground Sounds want your event to be a success, and for you to have a good experience working with us. We undertake to be fair and reasonable, contactable and helpful.

3. Playground Sounds undertakes to provide you with the equipment you have booked, in working order, on the date(s) you agreed.

4. Playground Sounds checks and maintains all equipment thoroughly, but in the eventuality that damage occurs in transit or dispatch, you will not be charged for any equipment that doesn't work on arrival. Please report this to us immediately, before the start of your event, and clearly mark affected equipment before returning.

5. In the event of equipment variation or failure, provided your event can still take place with the equipment supplied this agreement remains intact,

6. Playground Sounds will always do everything reasonably possible to honour your booking. In the very unlikely event we have to cancel or vary your booking, howsoever caused, the maximum liability of Playground Sounds will be the return of any fees paid in lieu of unused equipment.

7. Should you wish to change or vary your booking, Playground Sounds will endeavour to accommodate this at any time. If cancellation occurs within 14 days of an event, a cancellation fee of 50% (of total bill) applies. If cancellation is within 72 hours of an event, a cancellation fee of 100% applies. If the Event is cancelled mid event due to inclement weather or unforeseen circumstances, Playground Sounds will be entitled to charge the Customer a fee agreed with organiser.

8. You (The Customer) will pay the Fee for the Services under this Agreement no later than 7 days after receipt of the Playground Sounds invoice in respect of them. The Fee is exclusive of any GST that maybe charged by Playground Sounds to the Customer and therefore Playground Sounds will be entitled to add on GST.

9. You undertake to arrange access, and be reasonably contactable and available for any delivery and collection.

PROVIDERS' STAFF

10. Playground Sounds supplies and hosts many events in a variety of locations; Playground Sounds is happy to advise you and demonstrate our equipment in advance, such that you may check coverage range, audio connection, interference or any requirements specific to your event. It is the customer's responsibility to ensure that the equipment supplied is suitable for the customer's specific purposes.

11. Playground Sounds will use reasonable endeavours to provide staff to carry out the Services who will be over 18.

12. Playground Sounds must as far as reasonably possible, check character and employment references of the staff and ensure that the staff are reliable, discrete, honest and have the necessary working with children forms and qualifications.

SECURITY

13. The Customer must keep the Provider informed of all security procedures in operation at the Location with which it reasonably requires PLAYGROUND SOUNDS' staff to comply.

14. Playground Sounds will ensure that its staff are working at the Location on the Event Date are made fully aware of and comply with such Customer's security procedures.

15. The Customer will provide adequate security if the Event is an over 18 years of age Event that includes the serving of alcohol.

SAFE PREMISES

16. The Customer warrants that the Location are safe for work, safe for the Event, comply with all work health and safety, and comply with any other statutory requirements for the health and safety of the Provider's staff.

17. Playground Sounds may refuse to permit its staff to work at the Location or any part of the Location if Playground Sounds reasonably considers that they may be exposed to undue risk or danger.

LOSS OR DAMAGE TO EQUIPMENT

18. To the extent permitted by applicable law, Playground Sounds disclaims all liability to the Customer in connection with the Provider's performance under this Agreement.

19. You undertake to treat the equipment well and return it in the condition provided.

20. You undertake to store the equipment securely, and be responsible for it and the way it is used until collection.

21. Reasonable damage: If any headphones are severely damaged (unusable) you agree to pay us a subsidized replacement cost of \$60 per headphone.

22. Unreasonable damage: If there are more than 10 headphones (or 2% of event total) damaged, Playground Sounds reserves the right to charge the full replacement cost of \$80 per headphone and \$150 per transmitter.

23. In the event of a major incident affecting the headphones including, but not limited to: fire, theft and flood, please inform us as soon as possible as this may affect future bookings. You must also inform your insurance company, relevant authorities such as the police, and provide us with this information.

24. Playground Sounds reserves the right to claim for any other losses resulting from unreasonable loss or damage, or major incidents, including, but not limited to, time and expense, and loss of revenue.

25. All boxes, containers, cables and connectors will be the responsibility of the team managing the event.

INSURANCES

26. The Customer warrants that it has in place all public liability insurances with respect to the Locations and the Event.

27. Playground Sounds will supply necessary work cover and public liability insurances documents for live events.

COURIER DELIVERY COLLECTION

28. You will be at the stated delivery and collection address at the times arranged with Playground Sounds.

29. For dry hire hires, collection may be on the first working day after you event unless a different date is confirmed with Playground Sounds.

30. If the courier doesn't either deliver or collect the kit as arranged it is your responsibility to inform Playground Sounds immediately so we can contact the courier and organize re delivery or collection.

31. All costs incurred by Playground Sounds due to you not receiving or returning the kit as arranged will be charged to you at \$20 redelivery or pick up charge.

CONFIRMATION

32. The issue of this contract confirms your intention to book, and together with the invoice or quotation provided, outlines the agreement you have made with Playground Sounds. You are deemed to have accepted it after 7 days, or on delivery of headphones, whichever is sooner.

33. To guarantee your headphone allocation, you are required to pay a 50% deposit or amount in full, and sign and return this contract.

34. Any deposit held will be refunded in line with the terms in this agreement.

Signature

Date